



WIRE FRAUD WARNING FOR CONSUMERS

Shield Title Agency takes the security of personal customer information seriously. Despite our efforts to minimize exposure to harmful communications, phishing emails may still find their way to Shield Title Agency's inboxes and those of its valued customers. Many of these emails are efforts to facilitate wire fraud by mimicking a request to transfer closing funds. In some cases, these emails may appear as if they are coming from Shield Title Agency, your real estate agent, your real estate brokerage, your lender, or an attorney.

As you approach the closing on your transaction, we encourage you to take these preventative steps in order to protect your information:

- Wire instructions and confirmations come from Shield Title Agency **ONLY**.

Shield Title Agency will deliver wire instructions securely – either using a password protected file and/or using a secure email system. **Be wary of wire instructions which are not delivered securely to you.**

If you receive wire instructions, call Shield Title Agency immediately to ensure the validity of the instructions by **independently searching** for Shield Title Agency's phone number. **DO NOT** call the phone number that is published in the email in question.

- **Before replying to any email regarding your transaction, ensure the email address is valid. DO NOT** just rely upon the displayed name. If you receive any email that appears to be suspicious, independently search for sender's phone number and call the sender to verify the identity of the sender, even if it appears to be coming from a known address. **DO NOT** call the phone number that is published in the email in question.

If you receive an email requesting personal/financial information or asking you to download, click on a link, send, and/or do anything that may seem unusual to you, call call Shield Title Agency to verify the validity of the email. When calling Shield Title Agency, please **independently searching** for Shield Title Agency's phone number.

ALWAYS call Shield Title Agency to verbally verify the instructions received. When calling Shield Title Agency, please **independently searching** for Shield Title Agency's phone number. **DO NOT** rely on email. **DO NOT** call the phone number published in the email.

- **ALWAYS** call Shield Title Agency to validate the wire instructions before initiating the wire.
- **WARNING: Be wary of emails related to last minute changes to your wiring instructions.** If you receive an email of this nature, immediately call Shield Title Agency to verify its authenticity. Wire instructions do not change. Do not rely on email.



SHIELD
TITLE AGENCY

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We look forward to helping you close your transaction safely and securely! By signing below, I am confirming that I have received and understood this notice.

Seller:

Purchaser:

Signature

Date

Signature

Date